

Mayank Anand

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SUMMARY

Salesforce developer and engineering lead with 8+ years of experience across Experience Cloud, Apex, LWC, Aura, integrations, and release engineering. Currently working at Optum (UnitedHealth Group), leading Salesforce CI/CD migration to GitHub and building portal experiences supporting 300,000+ users. Known for clean component design, performance tuning, and practical delivery.

SKILLS

Salesforce: Apex, Triggers, Flows, LWC, Aura, Visualforce, Batch Apex, Scheduled Jobs, Experience Cloud

DevOps & Integration: GitHub, CI/CD, REST APIs, Azure DevOps, Azure API Management, Salesforce CLI

Tools & Platforms: Veeva CRM, Veeva Vault, AWS Lambda, Alexa Skill Kit

EXPERIENCE

Optum (UnitedHealth Group) | Software Engineering Lead | Nov 2025 - Present

- Leading migration of Salesforce delivery to GitHub-based CI/CD, reducing deployment time from 1 day to 1 hour (95.8% faster).
- Designing and building Experience Cloud solutions using LWC and Aura for external portals supporting 300,000+ users.
- Built reusable parent-child and child-parent communication patterns to improve component maintainability and reuse.
- Implemented pagination and result optimization for data-heavy interfaces, improving responsiveness and user experience.

Viatrix | Assistant Manager - Veeva Development | Dec 2022 - Nov 2025

- Led Azure DevOps adoption for change management and release processes.
- Integrated Azure API Management with Salesforce to improve data exchange and interoperability.
- Built Apex, triggers, flows, batches, and LWCs for business-critical Salesforce solutions.
- Delivered dashboards and scheduled reporting used by data stewards across EMEA, NA, and ANZ.

Happiest Minds | Senior Engineer | Mar 2022 - Dec 2022

- Handled support and enhancement work for Viatrix across EMEA and US regions.
- Worked on Veeva enhancements across triggers, batches, profiles, permission sets, workflows, and Process Builders.
- Contributed to requirement gathering and solution design for changes affecting 1,000+ users.

Accenture | Application Development Analyst | Aug 2018 - Mar 2022

- Worked on development and support for Veeva CRM for a life sciences client.
- Built Aura and LWC components during Classic-to-Lightning migration.
- Created territory management capabilities for onboarding 1,000+ users across 160 territories.
- Helped deliver remote meeting functionality used at scale during COVID lockdown.

PROJECTS

- **Salesforce CI/CD Modernization** - Driving migration of Salesforce release management to GitHub-based CI/CD.
- **Experience Cloud Engineering** - Built reusable portal components with communication patterns, pagination, and optimized result handling.
- **Alexa Integration with Salesforce** - Built a custom Alexa skill using Node.js, AWS Lambda, and Salesforce APIs.

EDUCATION

B.E., BNM Institute of Technology - 72%

12th (CBSE), MGM Higher Secondary School - 83.6%

10th (CBSE), The Jainpur Public School - 9.6 CGPA